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Subject: 3-4 SHIFT SHOCK	Bulletin No: 05-010/10
	Last Issued: 08/06/2010

APPLICABLE MODEL(S)/VINS

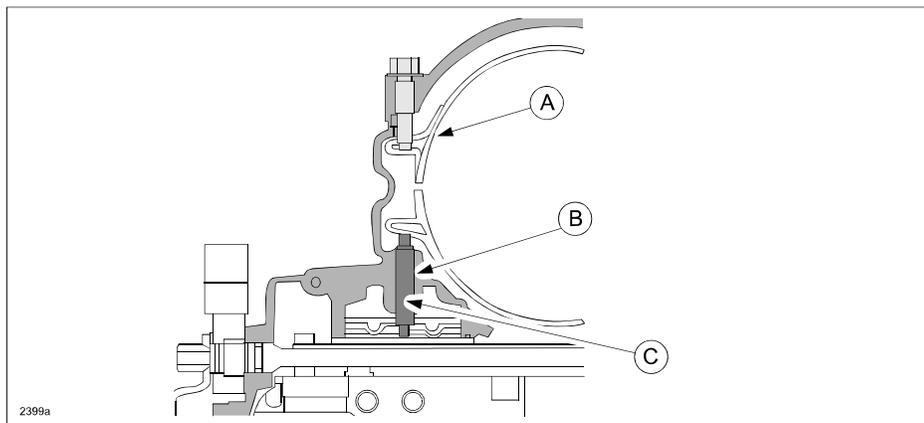
2006-2008 Mazda3 (2.3L) vehicles with VINs lower than JM1BK*****899999 (produced through 08 mid-year change) and JM1BK*****108824 (produced before Feb 24, 2008)

2008 Mazda5 vehicles with VINs lower than JM1CR*****312147 (produced before Feb. 24, 2008)

2006-2008 Mazda6 (2.3L) vehicles with VINs lower than 1YVHP*****M39067 (produced before March 4, 2008)

DESCRIPTION

Some vehicles may experience an excessive 3-4 shift shock when driving on an uphill road or with some load applied. Due to uneven wear on the servo piston bore (B), oil leakage from the bore occurs. This in turn causes a mistimed engagement of the 2/4 band (A), resulting in the 3-4 shift shock. To correct the problem, the servo piston (C) hardness has now been changed.

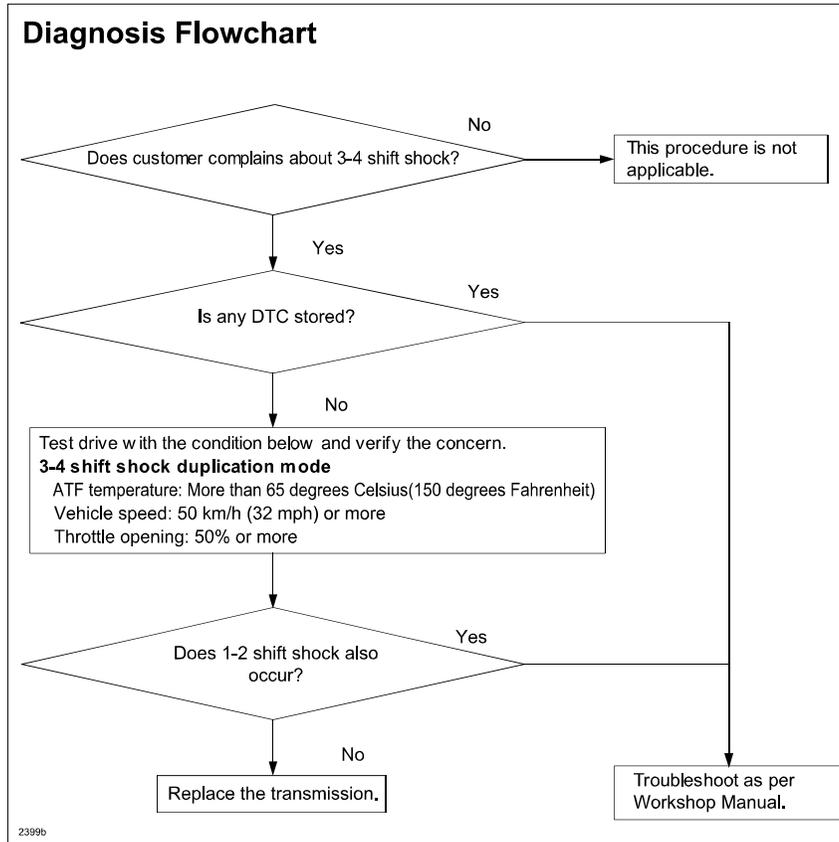


Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Follow the "Diagnosis Flowchart" and if the concern seems to be due to wear on the servo piston bore, replace the transmission.

NOTE: Since the servo piston is inside the transmission case, it cannot be fixed with any type of ATF flushing, TCM replacement/reprogram, or valve body replacement.



3. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
ZP4J-19-090R	Automatic Transmission CPT	1	2006-2008 Mazda6
ZP4K-19-090R-0A	Automatic Transmission CPT	1	2006-2008 Mazda3 and 2008 Mazda5

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term for 2006 and under Mazda's New Vehicle Limited Warranty term for a Powertrain Component for 2007-2008.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	26
Damage Code	9C
Part Number Main Cause	ZP4J-19-090R or ZP4K-19-090R
Quantity	1
Operation Number / Labor Hours:	XXF2DXRX / 4.8 Hrs. for Mazda3 XXF2DXRX / 5.3 Hrs. for Mazda5 XXF2DXRX / 5.9 Hrs. for Mazda6